



Platinum

MASTERCARD CREDIT CARD AGREEMENT

In this Agreement the words "you" and "your" mean each and all of those who agree to be bound by this Agreement; "card" means the MasterCard credit card and any duplicates, renewals, or substitutions the Credit Union issues to you; "account" means your MasterCard credit card line of credit account with the Credit Union, and "Credit Union" means the Credit Union whose name appears on this Agreement or anyone to whom the Credit Union transfers this Agreement.

1. USING YOUR ACCOUNT - If you are approved for an account, the Credit Union will establish a line of credit for you and notify you of your credit limit. You agree that your credit limit is the maximum amount (purchases, cash advances, finance charges, plus "other charges") which you will have outstanding on your account at any time. If you are over your credit limit, you must pay the amount you are over before payments will begin to restore your credit limit. You may request an increase in your credit limit only by a method acceptable to the Credit Union. The Credit Union has the right to reduce your credit limit, refuse to make an advance and/or terminate your account at any time for any reason not prohibited by law.

2. USING YOUR CARD - You understand that requesting and receiving, signing or using your credit card will constitute acknowledgement of receipt and agreement to the terms of the Credit Card Agreement. You may use your card to make purchases from merchants and others who accept MasterCard cards. If you wish to pay for goods or services over the Internet, you may be required to provide card number security information before you will be permitted to complete the transaction. In addition, you may obtain cash advances from the Credit Union and from other financial institutions that accept MasterCard cards, and from some automated teller machines (ATMs). (Not all ATMs accept MasterCard cards.) To obtain cash advances from an ATM, you must use the personal identification number (PIN) issued to you for use with your card. Payment of convenience checks will be treated as balance transfers. Your Cash Advance may not exceed 40% of your credit line amount. Cash Advances may be approved when you have sufficient available credit. You agree that you will not use your card for any transaction that is illegal under applicable federal, state, or local law.

3. CONVENIENCE CHECKS - The Credit Union may provide you with convenience checks, which you may write against the available credit on your account. Each time you write a check against your account, you authorize Credit Union to pay the check when it is presented to it. You understand that we are not required to pay a check that will cause you to exceed your credit limit. We will not pay a check if, at the time the check is presented, your payments are not current, you are in default or we have suspended, terminated or cancelled your account. Payment of convenience checks will be treated as balance transfers. Checks must be in the form we have issued to you and be presented before the date of expiration listed on the checks. Checks may be used only by the person(s) whose names(s) is printed on the checks. You may not use the Checks to pay any amount you owe under this account or any other account you hold with the Credit Union. If a Card is reported lost or stolen, the MasterCard Convenience Checks are null and void. You may request a stop payment on a MasterCard convenience check in writing. Credit Union must receive the request in time to afford a reasonable opportunity to act upon it. A stop payment is only honored for six (6) months.

4. RESPONSIBILITY - You agree to pay all charges (purchases and cash advances) made to your account by you or anyone you authorize to use your account. You also agree to pay all finance charges and other charges added to your account under the terms of this Agreement or another agreement you made with the Credit Union. You acknowledge that all credit card related correspondence (disclosures, notices, pens, plastic cards, and statements) for each card holder and authorized user, is forwarded to the primary card holder's mailing address. If this is a joint account, Section 18 also applies to your account.

5. FINANCE CHARGES - New purchases posted to your account during a billing cycle will not incur a finance charge for that billing cycle if you had a zero or credit balance at the beginning of that billing cycle, or you paid the entire new balance on the previous cycle's billing statement by the payment due date of that statement; otherwise a finance charge will accrue from the date a purchase is posted to your account. To avoid an additional finance charge on the balance of purchases, you must pay the entire new balance on the billing statement by the payment due date of that statement. A finance charge begins to accrue on cash advances from the date you get the cash advance or from the first day of the billing cycle in which the cash advance is posted to your account, whichever is later.

The finance charge is calculated separately for purchases and cash advances. For purchases, the finance charge is computed by applying the daily periodic rate to the average daily balance of purchases. The daily periodic rate is equal to the ANNUAL PERCENTAGE RATE in effect at anytime divided by 365. To get the average daily balance of purchases, we take the beginning outstanding balance of purchases each day, add any new purchases, and subtract any payments and/or credits. This gives us the daily balance of purchases. Then, we add all the daily balances of purchases for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance of purchases. Balance transfers are calculated in the same manner as purchases.

For cash advances, the finance charge is computed by applying the daily periodic rate to the average daily balance of cash advances. To get the average daily balance of cash advances, we take the beginning outstanding balance of cash advances each day, add in any new cash advances, and subtract any payments and/or credits that we apply to the cash advance balance. This gives us the daily balance of cash advances. Then, we add all the daily balances of cash advances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance of cash advances.

The ANNUAL PERCENTAGE RATE is based on certain credit-worthiness criteria and market conditions. Your APR may be reviewed annually based on credit history and are subject to change.

The initial daily periodic rate that will apply to your Platinum MasterCard is _____% which corresponds to an ANNUAL PERCENTAGE RATE of _____%.

The ANNUAL PERCENTAGE RATE is subject to change monthly on the first business day following the statement cycle date of each month to reflect any change in the Index. The Index is the Prime Rate on the 1st business day of each month as published in The Wall Street Journal "Money Rates" table. The ANNUAL PERCENTAGE RATE will never be greater than 22.50%. The ANNUAL PERCENTAGE RATE is determined by adding a margin to the Index; the ANNUAL PERCENTAGE RATE will be the margin plus Index up to a maximum of 22.50%. Any increase in the ANNUAL PERCENTAGE RATE will take the form of additional payments shown as Total Minimum Payments on the statement. Purchases will be charged a margin of 7.74% or 7.99% percentage point(s) above the Index. Cash Advances will be charged a margin of 12.49% or 12.74% percentage point(s) above the Index. Balance Transfers will be charged 7.74% or 7.99% percentage point(s) above the Index. The margins are based on an individual's creditworthiness.

When you are 60 days delinquent on a payment we will impose a penalty rate of 15.74% above the index up to a maximum of 22.50%. The periodic rate is 0.05202% which corresponds to an ANNUAL PERCENTAGE RATE of 18.99%.

When your account is current for the 6 consecutive months immediately following the effective date of the penalty rate, your ANNUAL PERCENTAGE RATE will be reduced to the rate applicable at the time of the reduction.

In addition to the finance charges calculated above, a FINANCE CHARGE of 4%, or \$10.00, whichever is greater, of the cash advance will be charged for each cash advance. FINANCE CHARGE of 3%, or \$10.00, whichever is greater, will be charged for Balance Transfers.

6. OTHER CHARGES - The following other charges (fees) will be added to your account, as applicable:

- a. Over-the-Credit-Limit Fee. You may be charged a fee of \$39.00 on a statement date if your new balance on that date, less any fees imposed during the cycle, is over your credit limit. You will be charged the fee each subsequent month, to the extent permitted by applicable law, until your new balance on the statement date, less any fees imposed during the cycle, is BELOW your credit limit.
- b. Late Payment Fee. A late charge of \$7.00 will be added to your account if you are 5 days or more late in making a payment.
- c. Return Check Fee. If a check or share draft used to make a payment on your account is returned unpaid, you will be charged a fee of \$39.00 for each item returned.
- d. Document Copy Fee. You will be charged \$12.00 for each copy of a sales draft or statement that you request (except when the request is made in connection with a billing error made by the Credit Union).
- e. Returned Convenience Check Fee. If a convenience check written against the credit card limit is returned unpaid, you will be charged a fee of \$39.00 for each.
- f. Rush Card Order Fee. There is a \$30.00 charge for card rush orders of seven (7) days or less.
- g. Collection Costs. You agree to pay all costs of collecting the amount you owe under this Agreement, including court costs and reasonable attorney's fees.
- h. Stop Payment Fee: A stop payment fee of \$25.00 will be charged for stop payments placed on a convenience check.

7. PAYMENTS -

- a. Each month you must pay at least the minimum payment shown on your statement by the date specified on the statement or no later than 25 days from the statement closing date whichever is later. If your statement says the payment is "Now Due," your payment is due no later than 25 days from the statement closing date. You may pay more frequently, pay more than the minimum payment or pay the total new balance in full. If you make extra or larger payments, you are still required to make at least the minimum payment each month your account has a balance (other than a credit balance). The minimum payment is 3 percent of your total new balance, or \$25.00, whichever is greater, plus the amount of any prior minimum payments that you have not made, and any amount you are over your credit limit. The Credit Union also has the right to demand immediate payment of any amount by which you are over your credit limit.
- b. Irregular Payments. The Credit Union may accept late payments or partial payments, or checks, drafts or money orders marked "Payment in Full" without losing any of its rights under this Agreement.

8. PAYMENT ALLOCATION - Subject to applicable law, your payments may be applied to what you owe the Credit Union in any manner the Credit Union chooses. We may accept checks marked "payment in full" or with words of similar effect without losing any of our rights to collect the full balance of your account with us.

9. SECURITY INTEREST - If you give the Credit Union a specific pledge of shares by signing a separate pledge of shares, your pledged shares will secure your account. You may not withdraw amounts that have been specifically pledged to secure your account until the Credit Union agrees to release all or part of the pledged amount. In addition, your account is secured by all other shares you have in any individual or joint account with the Credit Union, except for shares in an Individual Retirement Account or in any other account that would lose special tax treatment under state or federal law if given as security. You authorize the Credit Union to apply the balance in your individual or joint share accounts to pay any amounts due on your account if you should default. Collateral securing other loans you have with the Credit Union may also secure this loan, except that a dwelling will never be considered as security for this account, notwithstanding anything to the contrary in any other agreement.

10. DEFAULT - You will be in default if you fail to make any minimum payment or other required payment by the date that it is due. You will be in default if you break any promise you make under this Agreement. You will

be in default if you die, file for bankruptcy or become insolvent, that is, unable to pay your obligations when they become due. You will be in default if you make any false or misleading statements in any credit application or credit update. You will also be in default if something happens that the Credit Union believes may substantially reduce your ability to repay what you owe.

When you are in default, the Credit Union has the right to demand immediate payment of your full account balance without giving you notice. If immediate payment is demanded, you agree to continue paying finance charges at the periodic rate charged before default, until what you owe has been paid, and any shares that were given as security for your account may be applied towards what you owe. A condition of your account is you are granting us a security interest in your share accounts, as described in Section 9.

11. LIABILITY FOR UNAUTHORIZED USE-LOST/STOLEN CARD NOTIFICATION - You may be liable for the unauthorized use of your credit card. You will not be liable for unauthorized use that occurs after you notify us at 7800 E. Imperial Hwy, Downey, CA 90242, in writing or telephone us at (800) 950-7328 twenty-four (24) hours a day, seven (7) days a week, of the loss, theft, or possible unauthorized use. However, if you exercise reasonable care in safeguarding your card from risk of loss or theft, have not reported two (2) or more incidents of unauthorized use in the last twelve (12) months, and if your account is in good standing, you will not be liable for any unauthorized purchase transactions. In any case, your liability will not exceed \$50.

12. CHANGING OR TERMINATING YOUR ACCOUNT - The Credit Union may change the terms of this Agreement from time to time. Notice of any change will be given in accordance with applicable law. If permitted by law and specified in the notice to you, the change will apply to your existing account balance as well as to future transactions.

Either you or the Credit Union may terminate this Agreement at any time, but termination by you or the Credit Union will not affect your obligation to pay the account balance plus any finance and other charges you owe under this Agreement. You are also responsible for all transactions made to your account after termination, unless the transactions were unauthorized.

The card or cards you receive remain the property of the Credit Union and you must recover and surrender to the Credit Union all cards upon request or upon termination of this Agreement whether by you or the Credit Union. The Credit Union has the right to require you to pay your full account balance at any time after your account is terminated, whether it is terminated by you or the Credit Union. If this is a joint account, Section 18 of this Agreement also applies to termination of the account.

13. CREDIT REVIEW AND RELEASE OF INFORMATION - You authorize the Credit Union to investigate your credit standing when opening or reviewing your account. You authorize the Credit Union to disclose information regarding your account to credit bureaus and creditors who inquire about your credit standing. If your account is eligible for emergency cash and/or emergency card replacement services, and you request such services, you agree that we may provide personal information about you and your account that is necessary to provide you with the requested service(s).

14. RETURNS AND ADJUSTMENTS - Merchants and others who honor your card may give credit for returns or adjustments, and they will do so by sending the Credit Union a credit slip which will be posted to your account. If your credits and payments exceed what you owe the Credit Union, the amount will be applied against future purchases and cash advances. If the credit balance amount is \$1.00 or more, it will be refunded upon your written request or automatically after six (6) months.

15. ADDITIONAL BENEFITS/CARD ENHANCEMENTS - The Credit Union may from time to time offer additional services to your account, such as travel accident insurance, at no additional cost to you. You understand that the Credit Union is not obligated to offer such services and may withdraw or change them at any time.

16. FOREIGN TRANSACTIONS -

MasterCard. Purchases and cash advances made in foreign currencies will be debited from your account in U.S. dollars. The exchange rate used to convert foreign currency transactions to U.S. dollars is either a government-mandated exchange rate or a wholesale exchange rate and is selected by MasterCard. The rate MasterCard uses for a particular transaction is the rate MasterCard selects for the applicable currency on the day the transaction is processed. This rate may differ from the rate applicable on the date the transaction occurred or was posted to your account.

A FINANCE CHARGE of 3% of the amount of the transaction, calculated in U.S. dollars, will be imposed on all foreign transactions, including purchases, cash advances and credits to your account. A foreign transaction is any transaction that you complete or a merchant completes on your card outside the United States, with the exception of U.S. military bases, U.S. territories, U.S. Embassies or U.S. consulates.

17. MERCHANT DISPUTES - The Credit Union is not responsible for the refusal of any merchant or financial institution to honor your card. The Credit Union is subject to claims and defenses (other than tort claims) arising out of goods or services you purchase with the card if you have made a good faith attempt but have been unable to obtain satisfaction from the merchant or service provider, and (a) your purchase was made in response to an advertisement the Credit Union sent or participated in sending to you; or (b) your purchase cost more than \$50 and was made in your state or within 100 miles of your home.

18. JOINT ACCOUNTS - If this is a joint account, each person on the account must sign the Agreement (by signing on the application). Each of you will be individually and jointly responsible for paying all amounts owed under this Agreement. This means that the Credit Union can require any one of you individually to repay the entire amount owed under this Agreement, including any and all charges made by an approved authorized user on this account. Each of you authorizes the other(s) to make purchases or cash advances individually. Other than an authorized user, any one of you may terminate the account and the termination will be effective as to all of you.

19. EFFECT OF AGREEMENT - This Agreement is the contract which applies to all transactions on your account even though the sales, cash advances, credit or other slips you sign or receive may contain different terms.

20. NO WAIVER - The Credit Union can delay enforcing any of its rights any number of times without losing them.

21. STATEMENTS AND NOTICES - Statements and notices will be mailed to you at the most recent address you have given the Credit Union. Notice sent to any one of you will be considered notice to all.

22. FINAL EXPRESSION - This Agreement is the final expression of the terms and conditions of this MasterCard line of credit between you and the Credit Union. This written Agreement may not be contradicted by evidence of any alleged oral agreement.

23. COPY RECEIVED - You acknowledge that you have received a copy of this Agreement.

Your Billing Rights: Keep this Document for Future Use

This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

NOTIFY US IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR BILL -

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet at the address listed on your bill. Write to us as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.

If you have authorized us to pay your credit card bill automatically from your savings or share draft account, you can stop the payment on any amount you think is wrong. To stop the payment, your letter must reach us three (3) business days before the automatic payment is scheduled to occur.

YOUR RIGHTS AND OUR RESPONSIBILITIES AFTER WE RECEIVE YOUR WRITTEN NOTICE -

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any finance charges related to any questioned amount. If we didn't make a mistake, you may have to pay finance charges and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten (10) days telling us that you still refuse to pay, we must tell anyone we report you to that you have a question about your bill. And, we must tell you the name of anyone we reported you to. We must tell anyone we report you to that the matter has been settled between us when it finally is.

If we don't follow these rules, we can't collect the first \$50 of the questioned amount, even if your bill was correct.

NOTICE OF NEGATIVE INFORMATION -

Federal law requires us to provide the following notice to members before any "negative information" may be furnished to a nationwide consumer reporting agency. We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

SPECIAL RULES FOR CALIFORNIA RESIDENTS -

If you are a California resident, our right to recover any credit extended through the use of your credit card in making purchases from a retailer is subject to good faith defenses which you have properly asserted as a buyer under California law against the retailer from whom the card holder made the purchases if: (a) the purchase price of the item as to which a defense is asserted exceeds \$50; (b) the purchase was made within the State of California; (c) you have made a written demand upon the retailer with respect to the purchase and attempted in good faith to obtain reasonable satisfaction from the retailer, and (d) you give us written notice specifying the retailer, the date of purchase, the purchase price, the goods or services purchased, the nature of your defense with respect to the transaction, as well as the action which you have taken in attempting to obtain satisfaction from the retailer.